

## Import entries subject to Trading Standards controls.

<b>Customs Information Paper 20 (2015)</b>	
<b>Who should read:</b>	All traders involved in the importation of freight.
<b>What is it about:</b>	Update on the arrangements for entries subject to Trading Standards controls.
<b>When effective:</b>	On publication date.
<b>Extant until/ Expires</b>	Until further notice.

### 1. Background.

This Customs Information Paper (CIP) reports the outcome of the review of the arrangements for entries subject to Trading Standards controls which applied from 23 February 2015 and were outlined in CIP 7 (2015).

### 2. Update.

Trading Standards set local and national profiles to stop selected goods at the border. The process to send appropriate paperwork directly to Trading Standards, alleviates the need for involvement from the National Clearance Hub (NCH).

A review of the process was held at the beginning of April with Trading Standards, the NCH and HMRC; Customs Directorate. The review found the new arrangements were working well and feedback from business has been positive with improved clearance times.

As a result of the review, we have decided to continue with the new process. Therefore all paperwork (i.e. route 1S, 2S, 1V, 2V, 1Q, 2Q, 1R, 2R) must be sent direct to Trading Standards 24 hours a day 7 days a week.

### 3. Contacts.

Trading Standards are available for enquiries:

Monday to Thursday 9am to 5pm and Friday 9am to 4pm

All enquiries during these hours should go to

[spocenquiries@suffolk.gcsx.gov.uk](mailto:spocenquiries@suffolk.gcsx.gov.uk)

If you are required to send documentation to Trading Standards please send it to:

Email: [spoc@suffolk.gcsx.gov.uk](mailto:spoc@suffolk.gcsx.gov.uk) .

Or

Fax: 01473 263 586 clearly marked for the attention of the Single Point of Contact.

Failure to do this could result in delays to the processing of entries.

Issued on the 15 May 2015 by Customs Directorate, HMRC.

For general HMRC queries speak to the VAT, Excise and Customs Helpline on Telephone: 0300 200 3700.

Your Charter explains what you can expect from us and what we expect from you. For more information go to: [Your Charter](#)