



Update on Customs processing work within BT Operations

Customs Information Paper 53 (2016)	
Who should read:	All those involved in international trade
What is it about:	Update on Customs processing work in Salford and Belfast.
When effective:	19 August 2016
Extant until/ Expires	Until further notice

1. Background

This provides details regarding the current and future arrangements for Customs processing work within BT Operations.

2. Update

Over the next 12 months HMRC will be consolidating its Customs processing work on to two sites at Salford and Belfast.

The Salford site is home to the National Clearance Hub (NCH) and this will continue to be the main processing office for Customs work. It will be taking on the Community transit work from our Harwich office over the next 12 months

The site in Belfast is undertaking processing of C18s, cars and some post clearance work (banana weighing certificates, VAT mismatches and non-monetary amendments).

From an agent and customer perspective, there will be no change to the contact details that you currently use. E-mail addresses and phone numbers will be transferred with the work.

With regard to postal addresses these will also remain the same. HMRC is now scanning all of its post into a digital mail system so anything sent to us can be accessed from any location. In due course we will publish new addresses and we will inform you of this at the time

3. Contacts.

Any queries should be directed to the Compliance, Technical and Learning Team at the National Clearance Hub.

Email nchtechnical@hmrc.gsi.gov.uk

Telephone 03000 578946

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