Safety & Security FAQs

This guidance does not apply to shipping lines or agents who will be using EDIFACT messaging to submit ENS filings. For assistance with EDIFACT messaging, please contact our Helpdesk.

Can I use Destin8 to submit my ENS declarations?

Destin8 facilitates the submission of ENS declarations for all locations, for both driver accompanied and unaccompanied cargo. The Destin8 transaction that can be used to complete and submit a declaration is ICS. This can be used by any Destin8 badge configured for ENS processing.

How much does it cost to submit ENS declarations through Destin8?

Our charges for processing ENS declarations are detailed on our Summary Schedule of Charges which can be found on the Terms & Charges page of our website here. Unaccompanied and remain on board (ROB) consignments are charged at £0.12 per declaration and driver accompanied consignments are charged at £1.50 per declaration.

Can I use my existing Destin8 badge to submit ENS declarations?

This depends on a few different factors:

- What type of Destin8 badge(s) you already have

- Whether the cargo is arriving at a Destin8 port or not

- Which locations you have access to with your existing badge (and whether these correspond with the locations at which you would like to submit ENS declarations for)

For Destin8 ports submissions can be made using an existing Forwarder badge – this is the badge type you will have if already use one to submit CDS declarations. Depending on which ports you have access to and which ports you intend to submit ENS declarations for, you may need to add additional locations to your subscription.

For non-inventory ports and non-Destin8 locations, your ENS filings can still be made through Destin8. In this case, you will need an ICS Only subscription, which is chargeable at £500 + VAT per annum.

The ICS subscription is also available to those who already have a Forwarder badge but do not have access to the locations required for the purposes of ENS (and do not wish to expand their Forwarder subscription only for the purposes of ENS submissions).

If you are a Destin8+ subscriber, you are entitled to additional Destin8 port accesses at no extra cost.

Our Helpdesk can advise you on whether your existing badge(s) are sufficient or if a new badge (and/or additional locations) is required; please get in touch with us and a member of the team will be happy to assist.

What information is required to configure my badge for ENS Processing?

You will need to have a registered to use the Safety and Security GB (S&S GB) service, which you can do here. You will need a GB EORI number, which you can apply for at the same time if you do not already have one. Non-GB EORIs are not accepted by the S&S GB service.

To configure your badge for ICS Processing, please contact our Helpdesk to submit your request, providing your GB EORI number.

How long does it take to get set up to use Destin8 for my ENS declarations?

If you already hold a Destin8 badge that can be used to submit ENS declarations at your required locations, and you would like to enable ENS processing, our Helpdesk can action this for you on the same day you submit the request. We are currently experiencing a high volume of enquiries on this topic, so it may take us a little longer than usual to respond to your request, but rest assured we will.

If an additional badge or subscription incurring additional costs is required, or you are opening a new account with us, our lead time for configuration can be up to five working days.

Can the MCP Helpdesk help my company to implement ENS declaration submissions? What support and guidance do you offer?

Our helpdesk will always offer as much guidance and support as we are able to as a Community System Provider (CSP). For assistance on navigating to and using the **ICS** transaction in Destin8, our team will be able to answer any questions you may have. We have a comprehensive Screen Guide for the **ICS** transaction, as well as a Troubleshooting Guide, which may help to resolve any issues you are encountering. These can be found within the "Help" section of Destin8.

Although we will always endeavour to provide as much assistance as possible, some topics lie outside of our remit. As with CDS declarations, we can offer guidance related to the submission of the ENS declaration via Destin8 and associated Destin8 errors, but for the actual content of ENS declarations and guidance on how to complete them, there is information available at https://www.gov.uk/guidance/making-an-entry-summary-declaration, and further advice can be sought from the ICS Helpdesk:

Email:	ics.helpdesk@hmrc.gov.uk
Phone:	0300 322 7095

Can I practice submitting ENS declarations before I start sending to S&S GB?

We can facilitate the configuration of your badge in our UAT environment to enable testing ahead of submitting ENS declarations in the live environment. This access can be enabled upon request, and only for customers that already hold the appropriate subscription in the live environment.

For any additional information please contact our Helpdesk:

Email: help@mcpplc.com

Phone: 01394 600205